

Information for parents concerning the school environment

All pupils have the right to a safe and enjoyable school environment that promotes health, well-being and learning. This applies to the physical environment and the psychosocial environment.

The school shall make certain all pupils are safe at school and that the school environment is healthy and enjoyable.

The pupils' opinions as to how they experience the school environment will be decisive in determining a school's success in this regard.

Everyone who works at the school is responsible for making certain all pupils thrive during school hours. If an adult at the school learns of or believes a pupil is being bullied, harassed or otherwise having a difficult time, the adult must always

- intervene and stop the bullying or harmful behaviour, immediately if that is possible
- notify the head teacher
- find out what happened

The head teacher is responsible for creating and implementing a plan to help any pupil who is not safe or thriving at school. This is called the school's "activity obligation".

What if a pupil is being bullied by an employee of the school?

If a pupil feels bullied or insulted by a teacher or an adult who works at the school, the school has an extra responsibility to follow up on the matter. The head teacher should then notify the school owner, which will follow up the matter further.

Report the matter to the County Governors Office

If you or your child feel the school has not done enough to stop the problem, you can report the matter to the County Governors Office.

- Prior to that, you are required to discuss the matter with the head teacher.
- One week must have passed before contacting the County Governor.
- The case must apply to the school environment at the school the pupil is attending.

In exceptional cases, you can contact the County Governor no matter what the reason. You need to contact the County Governor for the county in which you live.

What can the County Governor do?

The County Governor is authorised to order the school to implement any measures needed to help a pupil if the County Governor believes the school has not done enough. The County Governor shall set a deadline for implementation, and then follow up the case. The County Governor can also fine schools that do not enforce such measures.

Information for children, young people and parents about bullying and rights

Go to www.nullmobbing.no to find more information in Norwegian about the rights of pupils and parents, and what you can do if a pupil is experiencing bullying.

All pupils have the right to a safe and healthy school environment

The school's physical environment includes classrooms, indoor areas and outdoors on the school property. All pupils have a right to a workplace suited to their needs. The school must always take into account disabled students when changing furnishings etc.

If you believe the physical environment is not suited to your child, please contact the head teacher. The school will then consider your case and come to an Individual administrative decision on the matter. You can appeal to the County Governors Office if the school has not followed up your case with an individual administrative decision.